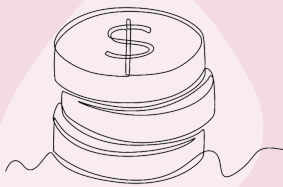


# THE CAQ'S NEW National Home Support Policy



## OUR PREOCCUPATIONS

### Funding of services



Home Care has been underfunded for at least ten years and no increase is planned, despite the ageing population. Furthermore, universal access to public services at no extra cost is at risk.

### Management approach



The new policy focuses on administrative changes that will increase oversight and performance. There are concerns about the impact on the quality of care and services, as well as on user and employee satisfaction and participation.

### Addressing healthcare needs



By neglecting the importance of local health needs, staff working conditions and the unnecessary pressure this places on carers and community groups, the challenge of adapting services to ageing populations remains.



## OUR RECOMMENDATIONS

### Massive investment

Quebec needs a massive investment in Home Care to better meet the needs of the population. In addition, universal access to Home Care, at no additional cost, must be formally recognised and enshrined in law.



### Decentralised and democratic management

We recommend decentralising Home Care services to CLSCs: they must once again become local and democratic. We suggest a board of directors composed of users, managers and clinical staff.



### A practice that prevents needs

We recommend that each CLSC have specific funding for preventive care and health promotion activities. In addition, we recommend that home care and assistance services be repatriated to the CLSCs to ensure better monitoring of services, reduce dependence on the private sector, and guarantee better working conditions for staff.

